

Policies

Privacy Policy

We respect and are committed to protecting your privacy. We may collect personally identifiable information when you visit our site. We also automatically receive and record information on our server logs from your browser including your IP address, cookie information and the page(s) you visited. We will not sell your personally identifiable information to anyone.

Cookie/Tracking Technology

This site uses cookie and tracking technology only to fulfill your requests, and any cookies used never contain any of your private personal information or transaction information.

Distribution of Information

We never sell or trade personally identifiable information such as names, postal addresses, email addresses, phone numbers, etc.. We may share information with governmental agencies or other companies assisting us in fraud prevention or investigation. We may do so when: (1) permitted or required by law; or, (2) trying to protect against or prevent actual or potential fraud or unauthorized transactions; or, (3) investigating fraud which has already taken place.

Commitment to Data Security

Your payment and personal information is always safe. Our Secure Sockets Layer (SSL) software is the industry standard and among the best software available today for secure commerce transactions. It encrypts all of your personal information, including credit card number, name, and address, so that it cannot be read over the internet.

Refunds

We offer a 30-Day Money Back Guarantee on all products. Please call customer service 978-281-1061 in advance to obtain a Return Merchandise Authorization (RMA number) within 30 days of purchase date. All refunds will be provided as a credit to the credit card used at the time of purchase within five (5) business days upon receipt of the returned merchandise.

Shipping and Handling

We endeavor to ship all items within two days of purchase. Credit card authorization and verification must be received prior to processing. All shipping charges and options will be presented during the checkout process. If you have any questions or wish to expedite the order, please call us at 978-281-1061.

PLEASE NOTE: Out-of-state orders WILL NOT be charged sales tax. In-state orders will be charged 6.25% sales tax.